

FEATURE SUMMARY

Eclipse IP PBX Telephone Systems

Call Control: Make Call

New Call
Redial
Speed Dial
Dial by name
Intercom
Leave a message
Pickup
Barge In

Dial by Name

Outlook contacts
System directory
Personal directory

Call Presentation

Calling name
Calling number
Current call state
Call duration
Hold duration
Trunk group
Routing slip
Call note
Play sound
Matching contact name

Call Management

Answer
Transfer
Record
Send to voice mail
Send to auto attendant
Join to conference
Add-on conference
Park
Hold
Hang up

Voice Mail to Email Integration

Attach voice mail file to email
Caller ID name and number
Call back
Date, time, and duration
Delete
Forward
Forward vial email
Play, Replay

Contact Integration

QuickDial by name
Personal contacts
Public contacts
Selectable contact folders

Calendar Integration

Calendar Call Routing

Mobility Options

Softphone
Reassign extension to cell phone
Reassign extension to home phone

Find Me Call Routing

Simultaneous ring multiple numbers
Caller ID delivered on FindMe
Announce callers on answer
Answer call with key press
Send to voicemail with key press

Call Routing Modes

➤ Standard
➤ In a meeting
➤ Out of the office
➤ Custom
Call forward (always, no answer, busy)
Customized greetings by mode

Hunt Groups

Simultaneous hunt
Sequential hunt
Single or multiple calls per extension
Busy out group
All ring

Message Notification

Notify at an extension
Notify at an external number
Notify to a pager
Notify via an email
Email message header
Email full message (.WAV file)
Message waiting light
Message waiting stutter tone

Office Anywhere Extension

Assignment

Assign number to internal numbers
Assign number to external telephones (cell, home, etc.)
Assign number to PC based softphone
Return number back to desktop phone

Voice Mail Viewer

Caller ID name and number
Call back
Compose
Date, time and duration
Delete
Export
Forward
Play
Reply
Reply all
Save

History Viewer

Caller ID name and number
Matching contact name display
Create / edit contact from caller ID

Redial List

Dialed calls
Missed calls

Integrated Conferencing

Conference rooms- up to 50 participants
Local Conference- up to 6 participants
Join conference name announce
Leave conference name announce
Music on hold until conference begins
Leader has arrived announcement

Personal Options

Handsfree operation
Disable call waiting tones
Record greeting
Record Name
Select default trunk access
Manage passwords
Play messages on the phone
Play messages on the computer

Auto Attendant

IVR- Interactive voice response
Phone directory
Extension access
DID access
Play and record prompts over telephone or PC
Scheduled modes per menu:
➤ On-hours
➤ Off-hours
➤ Holiday
➤ Custom
Dial by first name
Dial by last name
Go to extension
Hang up
Repeat prompt
Take a message
Transfer to extension
Go to menu
Time out (configurable)
Invalid entry
Transfer to _ (customizable default)

System Features

Account codes
Admission control
Blacklist
Mobile Office
Backup Auto Attendant
IP Phone failover
Call Permissions
On-net dialing
Music on hold / transfer

The future is calling...

Fortel Communications, Inc.

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